



Quality Policy

T. Booth Engineering Ltd is a leading sub-contract Engineering Company based in Cheltenham. Established over 40 years ago our services include, precision CNC machining, the manufacture of special purpose machinery and large fabrications as well as providing architectural fabrications, sheet metal and Laser cutting services.

We, the employees of T Booth Engineering Limited, are committed to consistently provide products and solutions that meet or exceed the requirements and expectations of our customers. We will actively pursue quality improvements through programs that enable us to do our jobs right the first time and every time.

We aim to achieve the above by implementing a quality management system (QMS) that complies with the international standard BS EN ISO 9001:2015. We also commit to monitor the effectiveness of our quality system and to act with integrity to continually improve our operations and to meet the requirements of our customers, as well as our legal and regulatory and any other applicable requirements. We will also monitor and continue to develop our quality system to ensure it remains effective. Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvement.

The scope of our QMS is **“The provision of precision engineering and fabrication manufacturing including design as required”**.

All personnel within the company are responsible for the quality of their work. T Booth Engineering Limited provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed our customers’ expectations, we must recognise that we don’t always achieve our own standards. When we receive a customer complaint, we are committed to investigating the complaint and will do our best to rectify the situation and to learn from it.

The policy, organisation, and procedures necessary to achieve the requirements are described in our QMS. Quality objectives of the company are agreed annually at Management Review Meetings and reviewed for effectiveness. At these meetings, we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organisation.



Our Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.

Laurence BOOTH

Signed: *Laurence Booth*

Operations Director

Date: January 2024